

Key Information Document



Purpose:

This document provides you with key information about this investment product. It is not marketing material. The information is required by law to help you understand the nature, risks, costs, potential gains and losses of this product and to help you compare it with other products.

YOU ARE ABOUT TO PURCHASE A PRODUCT THAT IS NOT SIMPLE AND MAY BE DIFFICULT TO UNDERSTAND

Product: Silver - (CFD)

Hantec Markets Ltd

www.hantecfx.com

Call: +44 (0) 207036 0850 for more information

Authorised and regulated by the Financial Conduct Authority (FCA) in the UK

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What is this product?

Type: A contract for difference (CFD) on Silver is a leveraged agreement that allows you to speculate on the falling or rising price movement of that instrument over any period. The price is derived from the underlying Index price on which the CFD is based.

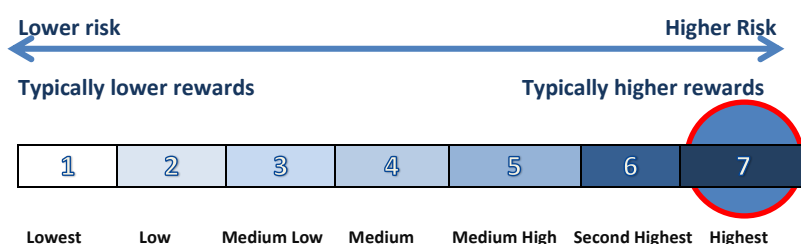
Objectives: Allows you to speculate on the short-term basis on movements in the price of Silver without ever actually buying or owning the commodity; - hedge against an exposure in the existing portfolio.

Intended retail investor: Experienced investors with product understanding who are able to bear losses in excess of the initial amount invested.

What are the risks and what could I get in return?

The summary risk indicator is a guide to the level of risk for this product compared to other products. It shows how likely it is that the product will lose money because of movements in the markets or because we are not able to pay you.

Risk Indicator



Risk indicator for this product is Highest 7 because:

- CFD is a leveraged product which can result in losses greater than your invested capital;
- Trading CFDs requires regular monitoring and trade management;
- Spread is floating and may vary depending on market volatility and around economic data releases;
- Spread may widen if liquidity worsens;
- Trading conditions may be highly volatile/increased market swings;

The category **Lowest 1** does not mean “risk free.” It is merely a less volatile market to trade, which means that the chance of you losing your investment quickly or losing more than your initial deposit is greatly reduced.

Leverage trading means that losses can substantially exceed initial payment and it is possible to lose much more money than the amount of initial investment. Volatile market conditions can result in rapid changes to your overall investment position. In some circumstances you may be required to make further payments to pay for losses. **The total loss you may incur may significantly exceed the amount invested.**

Currency Risk: It is possible to buy or sell CFDs on an instrument in a currency which is different to the base currency of your account. The final return you may get depends on the exchange rate between the two currencies. This risk is not considered in the indicator shown above.

In the event of highly volatile trading conditions, market data might not be available which may lead to the trade not taking place immediately. For example, there might be a time lag between the moment you place your order and the moment it is executed. In this period, the market might have moved against you. That is, your order is not executed at the price you expected. There is risk of liquidity that affects your ability to trade, when an Index cannot be traded at the time you want to trade.

Due to the nature of the product, even small changes can have a big impact on the returns. However, no capital protection from negative product performance in unfavourable market conditions is offered which means that some or all of your investments could be lost. To keep your position open in the event of fast moving and highly volatile markets, you may be asked to make additional payments to meet relevant margin calls and you may owe additional money.

Performance Scenarios

The below scenarios are provided to illustrate how your trading on Silver CFD could perform. With these scenarios you are able to compare the examples to see the comparisons with other financial products. Please note these are estimates and not an exact illustration of potential market performance. The following scenarios are based on a client using 100:1 leverage with USD 5,000.00 in their Hantec Trading Account trading 0.5 lots of Silver where 1 lot traded is the equivalent to \$5000 as shown directly below:

CFD of Silver (Not held overnight)	
Volume Traded (VT)	1 lot (CFDs)
Opening Price (P)	16.81
Margin % of Trade (MP)	1.5%
Required Margin (RM) (RM = VT x P x MP)	\$1260.75
Notional Value (NV) (NV = RM/MP)	\$84,050

Long/Buy Performance Scenario	Closing Price	Price Change %	Profit or Loss to you	Short/Sell Performance Scenario	Closing Price	Price Change %	Profit or Loss to you
Favourable	17.15	2.0%	\$1700	Favourable	16.47	-2.0%	\$1700
Moderate	16.77	-0.25%	-\$220	Moderate	16.85	-0.25%	-\$220
Unfavourable	16.47	-2.0%	-\$1700	Unfavourable	17.15	2.0%	-\$1700
Stress	15.55	-7.5%	-\$6300	Stress	18.07	7.5%	-\$6300

You should be aware that the figures shown above include the costs of the product. A list of these can be found below under 'What are the Costs'. Please remember the tax legislation of your home Member State may also have an impact on the actual pay out.

What happens if Hantec is unable to pay out?

If we are unable to meet our liabilities and if you make a valid claim you may be offered an investment protection from the Financial Services Compensation Scheme (FSCS) covering you for up to £50,000. Please note that the FSCS protection does not cover the losses shown under Performance Scenario. Visit www.fscs.org.uk.

What are the costs?

Entry and exit costs

When you open and close a position on this product the entry and exit costs incurred by you are determined by the spread and any commission that may be charged depending on the type of your trading account with Hantec. This cost is realised whenever you open or close a trade.

Ongoing costs

A fee (swap) is charged to your account for every night that you hold your position open, therefore meaning the longer you hold a position open the more it costs.

Other costs

We may from time to time share a proportion of our spread, commissions and other account fees with other persons including a distributor that may have introduced you.

Liquidation Level

Any open positions you have on your account may be automatically closed if your available funding level falls below the level of margin required to keep them open.

How long should I hold it and can I take money out early?

There is no required minimum holding or recommended period that you must keep your investment open for. Your investment can be opened and closed at any time during 24-hours a day and 5 days a week. Available funds on your account can be withdrawn at any time by way of submitting a withdrawal request to info@hantecfx.com which will be processed promptly within 24 hours (Monday to Friday).

How can I complain?

If you have a complaint in respect of our services you can contact us by e-mail to complaints@hantecfx.com or write to us directly at **Hantec Markets Limited**, Hantec House, 12-14 Wilfred Street, London, SW1E 6PL. To help us investigate your complaint as quickly and efficiently as possible, please provide us with your name and address, a daytime telephone number on which we can contact you, and if contacting us in writing, your account details. Please provide a clear description of your complaint, and what you would like us to do to resolve it.

We will acknowledge receipt of your complaint within five business days and we will endeavour to resolve your complaint within 28 days. However, from time to time, it may be necessary to carry out further investigation to ensure we fully resolve your complaint. If this occurs we may require the maximum of eight weeks from the date of receipt of your complaint before we respond to you, we will keep you updated on the progress of your complaint.

In the unlikely event that we are unable to resolve your complaint within eight weeks of receipt, or if you are not satisfied with our final response, you can contact the **Financial Ombudsman Service** at Exchange Tower, London, E14 9SR.

Other relevant information

Other relevant product information can be found on our website in the Product schedule or by clicking on the following link:

<https://www.hantecfx.com/bullion-trading-conditions/>